







Greater Philadelphia Cultural Alliance

Implicit Bias Scan 2017



Goals

- Provide insight into how the Alliance is perceived with respect to issues associated with diversity
- Provide the Alliance with an opportunity to look within
- Develop the beginnings of a meaningful diversity strategy
- To hear from the people the Alliance hopes to impact
- To create new relationships for the journey

Methodology

- Interviews of 32 people
- Affinity Group Roundtable
- DEI Practitioner Roundtable
- Survey to 1100 with 77 responses
- **Environmental Scan**

Focus of the Study

- ☐ Staff recruitment & retention
- ☐ Talent recruitment & development for the sector
- Board composition & recruitment
- Organizational culture
- Community engagement & audience development
- Programmatic offerings to the sector
- DEI offerings for the sector

Categories for Key Findings

- How the Alliance is perceived
- Its deficiencies around diversity
- The need for a long-term, well-resourced strategy

Viewed as Attributes of the Alliance

- Advocacy for the Arts Sector
- Strength of research
- A model for other arts organizations around the country
- Programs such as STAMP
- The Job Bank

Concerns Around Diversity

- Question as to why the Alliance should take the lead for the sector in DEI. Why not an organization that is diverse or that serves diverse audiences?
- Alliance staff & culture do not reflect diversity
- Must go beyond convening meetings to address the issue
- ☐ The Alliance lacks presence in varied communities
- Understanding the difference between wellintentioned objectives and appropriately resourced plans

Key Findings

- The Alliance needs to build community relationships
- ☐ There is a perception that the Alliance is "Center-City focused"
- People of color cannot be viewed with a "monolithic lens"
- ☐ The Alliance needs to build a work culture where people of color feel valued
- Recruitment strategies must be more expansive in order to attract diverse talent at all levels
- Diversity is a strategic business investment, not simply a "feel good social responsibility"
- Building a Diversity Initiative is a long-term commitment

Recommendations: Relationships

The Alliance needs strong partners for work in DEI.

- Engage people of color in substantive & substantial ways in the process
- Create varied organizational partnerships with organizations that are already active in DEI work or which would be credible catalysts.
- Create a consortium model for developing a diversity program that includes Cheyney, Lincoln, CCP, Moore College of Art, among others
- Engage expert DEI practitioners

Recommendations: Internal Changes

The Alliance must make internal changes to be credible in DEI work.

- Make diversity a significant part of board and staff leadership
- Develop new strategies for hires in an environment where mid to senior level openings do not occur with any frequency.
- ☐ Training to increase awareness. To make the Alliance a workplace where diverse staff can thrive and find upward mobility

Recommendations: Services

Narrow down the focus to 2 or 3 initiatives that can be done well

- ☐ Diversify Workforce Through new methodologies
- -Make Job Bank more inclusive and a pipeline for diversity
- -Create mentorship models for upwardly mobile staff or board candidates in the sector
- -Create mentorships models/training for mainstream staff to appropriately engage in relationship building with people of color at all levels

Recommendations: Services (Continued)

- Research Develop initiatives based on comprehensive research on diversity to provide outcome-based, tangible actions
- ☐ Funding Advocate for and/or serve as a conduit to funding resources on behalf of organizations of color

What's Next

- Diversity training for Staff
- Prioritizing areas of focus based on recommendations
- Reporting out ... Info to Website for Transparency
- Planning for the Annual Meeting
- Identifying "next steps" for the Alliance and for the Sector

"In my time [with my organization] they never reached out to me."

"There is an **unequal balance of power** [between organizations that serve audience of color and mainstream audiences.]"

"The Alliance goes through the motions but the "walk" is somewhat different from the "talk."

"White organizations gained

"Their lack of diversity is noticeable ... people of c seem to leave <u>quickly</u>."

"White organization" audiences that other institutions lost."

"Need to promote **more diverse programming** to attract new audiences."

"The Alliance should not attempt to be a leader in diversity until they get themselves together."

"If you have a more reflective diverse staff, the conversation is richer."

"Attention is only episodic, not part of their DNA."



So let's talk ...